



**Victoria University
of Bangladesh**

**TMGT 116
Organizational Leadership in Tourism
Course Profile
Fall 2016**

Level	Undergraduate
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Unit of Credit	Three(3)
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Duration:	36 Hours
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Course structure: Two lecture of 1.5 hours each per week

Md. Arif Hasan Course Teacher Department of Tourism & Hospitality Management Cell:01911569686 E-mail:arif_hasan@yahoo.com
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Text book: Supervision and Leadership in Tourism and Hospitality

Author : Lynn Van Der Wagen

Course Objective:

The objective of the course titled Organizational Leadership in Tourism is to develop all aspects of leadership, for any student who wants to become a supervisor or manager in the tourism and hospitality industry. The main focus is on managing workplace operations. Emphasis is also placed on the management of staff, including job design, selection and training, and monitoring workplace performance. The course also deals with policies and procedures in detail, including occupational health and safety.

Lecture	Topic cover
Lecture 01	Introduction
Lecture 02	The Current Environment
Lecture 03	The role of Supervisor
Lecture 04	Motivation
Lecture 05	Leadership
Lecture 06	Staffing
Lecture 07	Staffing
Lecture 08	Staffing
Lecture 09	Training and Assessment
Lecture 10	Training and Assessment
Lecture 11	Delegation and Control
Lecture 12	Delegation and Control
Mid Term	
Lecture 13	Decision Making and problem Solving
Lecture 14	Decision Making and problem Solving
Lecture 15	Staff Administration
Lecture 16	Staff Administration
Lecture 17	Policies and Procedure
Lecture 18	Policies and Procedure
Lecture 19	Quality management
Lecture 20	Quality management
Lecture 21	Occupational Safety
Lecture 22	Occupational Safety
Lecture 23	Case Analysis
Lecture 24	Case Analysis
Final Exam	

Assessment for student

Assessment for the course will be based on-

Worksheet	25%
Assignment & Presentation	10%
Mid Term Exam	25%
Final Exam	40%

The following Grading and point system will be followed:

Numerical Grade	Letter Grade		Grade Point
80% and above	A+	(A plus)	4.0
75% to less than 80%	A	(A regular)	3.75
70% to less than 75%	A-	(A minus)	3.5
65% to less than 70%	B+	(B plus)	3.25
60% to less than 65%	B	(B regular)	3.0
55% to less than 60%	B-	(B minus)	2.75
50% to less than 55%	C+	(C plus)	2.5
45% to less than 50%	C	(C regular)	2.25
40% to less than 45%	D	(D regular)	2.0
Less than 40%	F	(Fail)	0.0

Note 1: If letter grade I (Incomplete) is awarded to any student in any course ,it will indicate that he/she has attended the course but did not appear in the semester final examination .Letter W indicate withdrawn from the course .

Note 2: Assignment should be 1500-2000 words should at first be sent in the email attachment later by binding process .Presentation should be completed before one week of the semester final examination.